SBC Core Release 4.x End of Product Sale Notification

Sonus announces the End of Product Sale (EoPS) and End of Support (EoS) dates for the Release 4.x software* running on the Sonus SBC 5000 Series (i.e. SBC 5100, 5110, 5200, 5210), SBC 7000 and SBC SWe products. Sonus recommends customers upgrade to SBC Core Release 6.x on these products.

Product Codes No Longer Available:

EOPS Product Code	Description
SBC-7000-SWHA4.2.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION RUNNING ON AN HA CONFIG. RELEASE 04.02.03R000
SBC-7000-SW-4.2.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. RELEASE 04.02.03R000
SBC-5XXX-SWHA4.2.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 04.02.03R000
SBC-5XXX-SW-4.2.3	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 04.02.03R000

Note: The EoPS notification for 4.0.x and 4.1.x product codes has been previously distributed. The bulletin is available at the following link:
https://www.sonus.net/sites/default/files/external_eops_announcement_sbc_5k_7k_swe_r4.0.x_4.1.x.docx

Sonus Product Life Cycle Dates:

Milestone	Date
End of Product Sale Announcement: Date on which Sonus has announced EOPS.	16 June 2017
Last Quote Date: Date on which the affected product codes are no longer quotable.	16 July 2017
Last Order Date: Date on which the affected product codes are no longer orderable.	16 October 2017

Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Sonus on new systems.	30 October 2017
End of Support Life: Date in which all R4.x software* can no longer be supported by Sonus.	16 June 2018

*This End of Support notification applies to all 4.x release versions except the following special releases SBC-5XXX-SW-4.0.0-APL and SBC-5XXX-SW-HA-4.0.0-APL. Both of these special releases will continue to be supported until further notice.

FAQs

Frequently Asked Questions	Answer
What action should be taken by customers?	Sonus recommends that current R4.x customers work with their Sonus account managers to upgrade to the Current Major Release (Release 6.x).
How long will R4.x be available for downloading from Sonus?	R4.x will be available for downloading until the End of Support (EoS) date of June 16, 2018.

Major System	SBC 5100, 5110, 5200, 5210, 7000
Sub System	SBC 5000/7000 Release 4.x
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SBC-7000-SWHA4.2.3 SBC-7000-SW-4.2.3 SBC-5XXX-SWHA4.2.3 SBC-5XXX-SW-4.2.3
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFEC TING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A

VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	06/15/2017
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.
The above dates are for planning purposes only and Sonus reserves the right to change with notice.