GENview Analytics End of Product Sale (EoPS) Notification

Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for GENview Analytics (GVA) Software.

This announcement will effectively remove the impacted SKUs from the Ribbon catalog and will no longer be available for purchase post the EoPS date.

Ribbon recommends that customers look at the Ribbon Analytics with the Protect platform for their future growth plans.

PRODUCT CODES NO LONGER AVAILABLE

EoPS Product Code	Description
ANLX0001	GENView-Analytics Base
ANLX0002	GENView-Analytics Additional Nodes
ANLX0005	GV-Analytics F, PM Collector
ANLX0006	GV-Analytics 500 CDR/sec Collector
ANLX0007	GENView-Analytics Packet Capture Reporting
ANLX0008	GENView-Analytics Packet Capture Reporting RTU
ANLX0009	GV-Analytics C3 F, PM Collector
ANLX0010	GV-Analytics G9 F, PM Collector
ANLX0011	GENView-Analytics C3 Packet Capture Reporting RTU
ANLX0012	GENView-Analytics G9 Packet Capture Reporting RTU
ANLX0013	GV-Analytics MFRC F, PM Collector RTU
ANLX0014	GV-Analytics MFRC Packet Capture Reporting RTU
DTMR0001	GENView Analytics Calculating Base S/W
DTMR0010	eLR GENView Analytics Calculating S/W
HADP0001	Hadoop File System Base Capabily
HADP0010	eLR GENView Analytics Hadoop File System
OJDK0001	GENView Analytic Oracle JDK Base
OJDK0010	eLR GENView Analytic Oracle JDK
PKTC0000	GENView-Analytics Packet Capture Reporting Base
PKTC0010	eLR GENView-Analytics Packet Capture Reporting
PKTC0020	eLR GENView-Analytics Packet Capture Reporting
PKTP0000	GENView-Analytics Packet Processing Content
PKTP0010	eLR GENView-Analytics Packet Processing
PKTP0020	eLR GENView-Analytics Packet Processing
PKTV0001	Packet Capture Correlation Visualization Base
PKTV0010	eLR Packet Capture Correlation Visualization
PKTV0020	eLR Packet Capture Correlation Visualization

ZMDT0001	GENView Analytic Visualization Base
ZMDT0010	eLR GENView Analytic Visualization S/W
ZMDT0020	eLR GENView Analytic Visualization S/W

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	June 15, 2020
Last Quote Date: Date on which the affected product codes are no longer quotable.	June 15, 2020
Last Order Date: Date on which the affected product codes are no longer orderable.	June 15, 2020
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	June 15, 2020
End of Support: Date in which the product can no longer be supported by Ribbon—calls to Ribbon level 1 no longer supported, no RMA.	June 15, 2021

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that current GENview Analytics customers work with their Ribbon Account Manager(s) to move to Ribbon Analytics
Can customers purchase new GENview Analytics instances?	No. For any new requirements, customers should consider Ribbon Analytics
Until when will GENview Analytics be supported?	June 15, 2021
Can customers expect any commercial incentive by moving to Ribbon Analytics?	Yes, please contact your Ribbon Account Manager(s) to know more about this.

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.