SBC Core Release 5.1.x End of Product Sale Notification for US Federal Government Agencies and Customers

Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for SBC Core release 5.1.x software running on the Ribbon SBC 5110, SBC 5210, SBC 5400, SBC 7000 and SBC SWe products. US federal government agencies and customers with active maintenance agreements are recommended to upgrade to SBC Core release 6.2.3 software for continued support.

Note - Ribbon announced End of Product Sale (EoPS) SBC Core release 5.1.x in Dec 2018. This announcement extends the same EoPS notification to US federal government agencies and customers.

PRODUCT CODES NO LONGER AVAILABLE

Kindly use latest software SKU to order SBC software.

EoPS Product Code	Description	Replacement product Code	Description
SBC-5XXX-SW-5.1.0 SBC-5XXX-SW-5.1.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 5.1.0. BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 05.01.02R4	SBC-5XXX-SW-6.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 06.02
SBC-5XXX-SWHA5.1.0 SBC-5XXX-HA-SW-5.1.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 05.01.00 BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 05.01.02R4	SBC-5XXX-HA-SW-6.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 06.02
SBC-7000-SW-5.1.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. RELEASE 05.01.02R4	SBC-7000-SW-6.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. RELEASE 06.02

| SBC-7000-HA-SW-5.1.2 | BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION RUNNING ON AN HA CONFIG. RELEASE 05.01.02R4 | SBC-7000-HA-SW-6.2 | BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION RUNNING ON AN HA CONFIG. RELEASE 06.02 |

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	June 15, 2020
Last Quote Date: Date on which the affected product codes are no longer quotable.	June 15, 2020
Last Order Date: Date on which the affected product codes are no longer orderable.	July 15, 2020
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	Aug 15, 2020
End of Support: Date on which the product will no longer be supported by Ribbon	Dec 15, 2020

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that US federal government agencies and customers work with their Ribbon Account Manager(s) to upgrade to the SBC Core release 6.2.3.
How long will SBC Core release 5.1.x be available for downloading?	SBC Core release 5.1.x software will be available for downloading for all customers with active maintenance agreement until the End of Support (EoS) date.
Where can I find the details on Ribbon's software support policy?	Refer to end of product sale policy for details on Ribbon's software release cadence and support policy. https://ribboncommunications.com/sites/default/files/2018-02/Sonus-end-of-product-sale-policy-050717.pdf
Where can I find the details on Ribbon's DoDIN APL Solutions?	More details on Ribbon's DoDIN APL Solutions available at http://jitc.rbbn.com.
Is SBC 6.2.3R0 release on DoDIN Approved Products List (APL) for US federal customer use?	Yes, SBC 06.02.03 R000 software release is certified and included in DoDIN Approved Products List (APL) for use by US federal agencies and customers. https://aplits.disa.mil/apl.
How much time do I have to migrate to supported Ribbon SBC software release?	Ribbon Communications will support the SBC 5.1.x software until the 'End of Support' date listed in this bulletin. All federal government agencies and customers are advised to migrate to the supported software release before the 'End of Support' date.
Does this announcement apply to non-federal government customers?	No, this announcement is applicable only to US federal government agencies and customers. All other customers should refer to 'SBC Core Release 5.1.x End of Product Sale Notification' issued on 28th Dec 2018.

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.