ribbon™

End of Product Sale (EoPS) Notice of All R7.x & R8.x Software for SBC 1000, SBC 2000, & SBC SWe Edge (Lite) Products

Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) of all Release 7.x and Release 8.x software on the SBC 1000, SBC 2000, & SBC SWe Edge (formerly SBC SWe Lite) products. Newer software releases are Generally Available for these products. Customers with active maintenance agreements are encouraged to upgrade to Release 9.0 or higher software based on the schedule below.

This bulletin is only applicable to the SBC 1000, SBC 2000, & SBC SWe Edge (Lite) products.

Note – Effective with Release 11.0, the SBC SWe Lite name has been changed to SBC SWe Edge.

PRODUCT CODE NO LONGER AVAILABLE

Not Applicable. Ribbon Communications does not make SBC 1000, SBC 2000, or the SBC SWe Edge product software releases available as an orderable product code.

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS, and the release is no longer available. However, Ribbon will provide limited R&D support.	February 23, 2022
End of R&D Support: Date on which the corrective content and troubleshooting provided by the Ribbon's R&D team will no longer be available.	June 30, 2022
End of Support: Date on which the release will no longer be supported by Ribbon.	December 31, 2022

Note: Please refer to the Ribbon Product Lifecycle Policy for more details - https://ribboncommunications.com/company/company-policies/policies/product-life-cycle-policy

RIBBON CONFIDENTIAL AND PROPRIETARY
This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.