Ribbon Content Aware Edge (CAE)
End of Product Sale (EoPS) Notification

Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for the Content Aware Edge (CAE) software acquired from Anova Data.

This announcement will effectively remove the impacted SKUs from the Ribbon catalog and will no longer be available for purchase post the EoPS date.

Ribbon recommends that customers look at the Ribbon Analytics Platform and it's Data Capture Engine (DCE) software for their future growth plans.

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	June 10, 2020
Last Quote Date: Date on which the affected product codes are no longer quotable.	June 10, 2020
Last Order Date: Date on which the affected product codes are no longer orderable.	June 10, 2020
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	June 10, 2020
End of Support: Date in which the product can no longer be supported by Ribbon—calls to Ribbon level 1 no longer supported, no RMA.	June 10, 2021

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that current CAE customers work with their Ribbon Account Manager(s) to move to Ribbon Analytics
Can customers purchase new CAE instances?	No. For any new requirements, customers should consider Ribbon Analytics
Until when will the CAE be supported?	June 10, 2021

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This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.